Time & Material (T & M):

- 1. Hours Worked x Hourly Cost
- 2. Material Cost x 1.5

Straightforward Pricing

- 1. Dispatch Fee plus Level Pricing
- 2. Discount (if applicable)
- 3. Coupon (if applicable)
- 4. A1 Credit (if applicable)
- 5. Tax **always last**

Work Done Notes

- 1. What was the issue?
- 2. How did you resolve it?
- 3. What did you resolve it with?
- 4. Did you test it after fixing?
- 5. What are the results of the test?
- 6. Did you make any recommendations for future visits?

Do not forget to promote A1 Club Memberships as well as Bio-Smart/Drain Maid. Bonuses will be given for each sold per month